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To: The Chair and Members
of the Standards
Committee

County Hall
Topsham Road
Exeter
Devon
EX2 4QD

Date: 8 March 2024

Contact: Julia Jones

Email: julia.e.jones@devon.gov.uk

STANDARDS COMMITTEE

Monday, 18th March, 2024

A meeting of the Standards Committee is to be held on the above date at 1.30 pm in the Daw Room, County Hall, to consider the following matters.

Donna Manson
Chief Executive

A G E N D A

PART I - OPEN COMMITTEE

1 Apologies for absence

2 Minutes

Minutes of the meeting of the Committee held on 16 March 2023, previously circulated.

3 Items Requiring Urgent Attention

Items which in the opinion of the Chair should be considered at the meeting as a matter of urgency.

STANDING ITEMS

4 Ethical Governance Framework: Monitoring (Pages 1 - 4)

Report of the Director of Legal and Democratic Services (LDS/24/13) on co-opted members' attendance at meetings of the Council, Cabinet and Committee meetings, monitoring compliance with the Council's ethical governance framework, attached.

5 Annual Review of the Members' Code of Conduct (Pages 5 - 16)

Report of the Director of Legal and Democratic Services (LDS/24/14) providing an update on the current work being undertaken in reviewing the Members' Code of Conduct and the arrangements around this, attached. The Committee is asked to consider whether they are assured that the current Code of Conduct is fit for purpose.

Electoral Divisions(s): All Divisions

MATTERS FOR INFORMATION

6 Customer Feedback (Pages 17 - 26)

Report of the Director of Transformation and Business Services providing an overview of customer complaints received during this reporting year to date.

7 Local Government and Social Care Ombudsman complaint report (To Follow)

To consider and comment on the findings of the LGSCO report. The Interim Deputy Director for Children's Health and Wellbeing will attend and present this item.

8 Standards Committee - Annual Report (To Follow)

In line with best practice the Committee has previously produced an Annual Report outlining the range of its activities and related developments during the year and identifying any issues for consideration or that might impact upon future arrangements. The draft Annual Report for 2023/24 submitted for endorsement and publication is attached. The publication, independently, of an Annual Report by this Committee complements and gives rigour to the Council's Annual Governance Statement which it is required to publish separately on an annual basis.

9 Local Determination of Complaints

Director of Legal and Democratic Services to report on complaints or allegations of a breach of the Council's Members' Code of Conduct received since the last meeting, if any.

PART II - ITEMS WHICH MAY BE TAKEN IN THE ABSENCE OF PRESS AND PUBLIC ON THE GROUNDS THAT EXEMPT INFORMATION MAY BE DISCLOSED

NIL

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